



PATENT APPLICATION

Applicants: Kenneth S. ARAUJO, Reginald P. BEST,

Kenneth S. ARAUJO, Reginald F. BESI,
Christopher P. DOUGLAS, Devin J. HEITMUELER, ECEIVED

Siuling C. ZHANG, Gamid ISAYEV

Technology Center 2100

Case: Netilla-2/APP

Serial No.: 09/835,075

Filed: April 13, 2001

Group Art Unit: 2152

Confirmation No.: 3873

Examiner:

Title: APPARATUS AND ACCOMPANYING METHODS FOR PROVIDING, THROUGH A CENTRALIZED SERVER SITE, AN INTEGRATED VIRTUAL OFFICE ENVIRONMENT, REMOTELY ACCESSIBLE VIA A NETWORK-CONNECTED WEB BROWSER, WITH REMOTE NETWORK

MONITORING AND MANAGEMENT CAPABILITIES

Commissioner for Patents Box Non-Fee Amendment Washington, D. C. 20231

S I R:

I believe that no fee, of any kind, is required for the accompanying preliminary amendment submitted in connection with the above-captioned application.

In the event a fee is due, kindly charge that fee to my deposit account number 13-3083. To facilitate that charge, a duplicate copy of this letter is enclosed herewith.

Respectfully submitted,

October 17, 2002

Peter L. Michaelson, Attornev

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CERTIFICATE OF MAILING under 37 C.F.R. 1.8(a)

I hereby certify that this correspondence is being deposited on **October 18**, **2002** with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to the Commissioner for Patents, **Box Non-Fee Amendment**, Washington, D.C. 20231.

/ De Chiphalan
Signature

Req. No.